



NEIGHBOURHOOD
HOUSE

Annual Report 2023-2024
**NEIGHBOURHOOD-BASED,
COMMUNITY-CENTRED**

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LEADERSHIP

Mission Statement

West Neighbourhood House enables less advantaged individuals, families and groups in the community to gain greater control over their lives and within their community.

Our Values

Our values guide us and will be revisited as we learn from both our successes and failures. None of these values stand alone - each needs to be understood in relation to the others.

Land

Right relations with Indigenous peoples.
Right relations with our environment.

Equity and social justice

Recognize and challenge inequity and injustice in the House and society.



Responsive practices and positive organizational culture

In all our interactions, practice compassion, trust, respect, equity, innovation, non-judgment, harm reduction, conflict resolution, finding common ground, accountability, inclusion, responsiveness, learning-unlearning, and transparency.

Neighbourhood-based, community-centered

Being "place-based", with the House as the "campfire of neighbourhood"; honouring the people who shape our neighbourhood and focusing on community development as well as individual service.

Our Board: (left to right)

Back row: *Maureen Fair (Executive Director), Prasad Rao (President), Emily Paradis, Sean Meagher, Zaria Duncan (Associate Executive Director)*
Front row: *Walter Ng, Dorothy Charach, Susan Main, Adrienne Lipsey, Evelyn Amponsah, Zayna Khayat*
Missing: *Rutendo Change, Melanie Newton, Kelly Le, Will Falk*

Co-creation, Collaboration

Meaningful inclusion of participants in program design, evaluation, advocacy, and change strategies; and working collaboratively and creatively with multiple partners inside and outside the sector.

Leadership Report

This year's Leadership Report is based on a grueling interview of Prasad Rao, Board President, and Maureen Fair, Executive Director by 4 After-School Program participants (Braydon, Matthew, Breanna, and Hugo – all approximately 10 to 11 years old).

After the personal questions about our ages and family life, the young people turned to grilling us about West Neighbourhood House.

Kids: What do you do in your jobs?

Prasad: I'm the volunteer Board President. The Board is made up of volunteers and is a mix of different people, with different expertise, and different lines of work. I have another job I have to do but here I am the Board President. What that essentially means, is that we are a board of equals.

We [as a policy governance Board] don't do anything with the operations of the House. Our job is to get out of Maureen's way and help in any way we can to ensure the organization is being run properly. We meet every month as a Board with Maureen and staff to review what's going on. How programs are working. What we need to do. And, what we need to be ready for.

Maureen: I'm in between the staff and the Board trying to do what we can for the local community. I'm in a lot of meetings -- working out who's doing what where and who should be doing what. So, it's a lot of sorting out and always busy, never boring!

Kids: What is your long-term vision for the After-School program?

Maureen: We want to build some affordable housing at the corner of Dundas and Ossington. We want

to tear that down and rebuild it with community programs, including a space for kids, and affordable housing on top. That's our really big goal right now.

Kids: In Toronto, there's a very big crisis of housing. A lot of people they live with their parents and grandparents. So, it's going to help with that.

Maureen: I have some questions for you. What's the best thing that happened in the After-School Program in the last year?

Kids: Freezies [total consensus]. Going to the gym. The egg hunt and Easter. Going outside.

Maureen: So Freezies are still a hit. I don't know if you guys would remember this. Maybe three years ago, the After-School kids did a petition to the Board and me demanding better snacks. So, we looked at it seriously. You can always do advocacy.

Kids: We want to do it now. We need jumbo Freezies. We need brownies and bear paws [snacks]. More Goldfish. Oreos.

Maureen: What is the worse thing or least favourite thing that happened?

Kids: We always go outside at 3:30. And our friends are outside waiting and we have to wait until 3:30. [Staff] say there's too many kids outside. [Another bad thing is] conflict and argument.

Maureen: You kids learn some conflict resolution skills, right?

Kids: Also, there is not enough equipment and stuff that we want. So, maybe, having some more equipment like sports TV, video games. 5 PS5s, 5 PS4s. 15 PCs. mechanical keyboards.

Prasad: What would you tell kids who are interested in the After-School program?

Kids: I would tell them that it's a lot of fun here. We have [school] gyms with equipment and we have a big park outside and a big building. We have soccer nets. A lot of people left the program because of the \$200 [program admin fee] that we had to pay. There were grade 7s here. They left because they didn't want to pay but they were also older. They enjoyed it and that's why they came [originally].

Prasad and Maureen: Thank you very much for this. Thanks for the preparation you put into this and your questions were really good.

In addition to thanking our interviewers, we thank the staff who work with our community members every day and the staff working behind the scenes. We thank the volunteers, including the other Board members, and donors who selflessly contribute to our community work. Together, across ages and life experiences, we have a wonderfully supportive and inclusive community.

Prasad Rao *Maureen Fair*

Prasad Rao
Board President
(volunteer)

Maureen Fair
Executive Director
(staff)





HELPING NEWCOMERS SETTLE

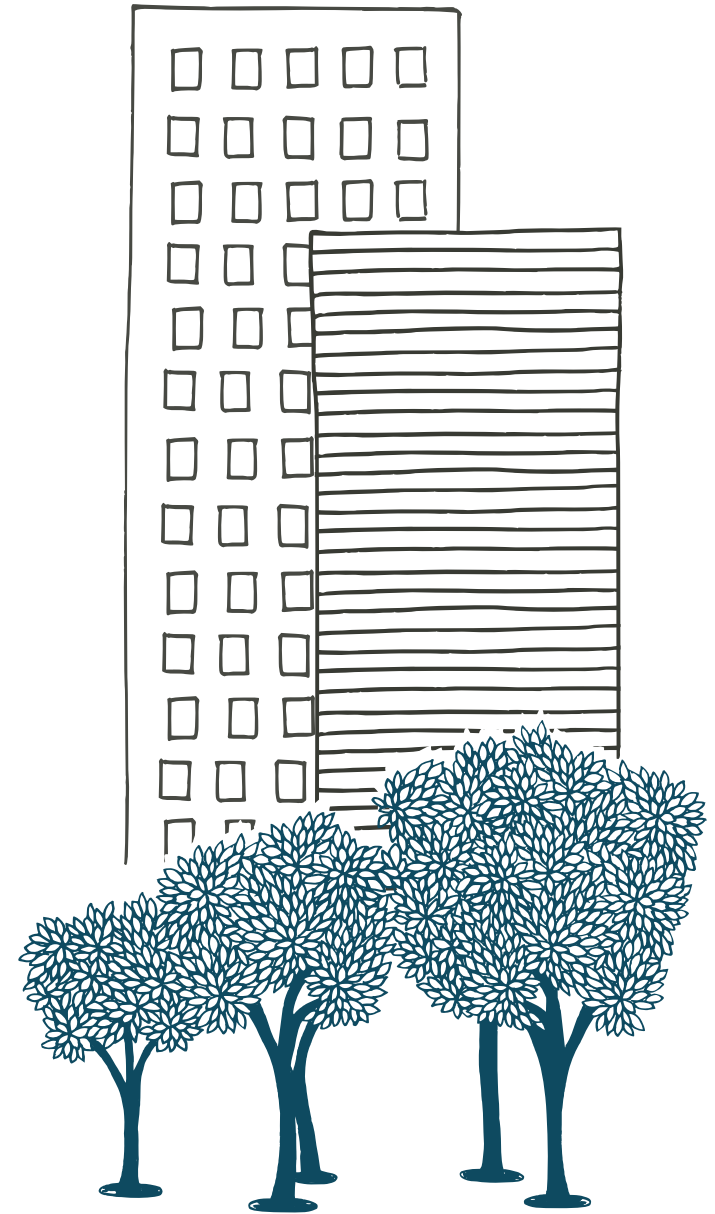
Supporting Newcomers in Their Life Transitions

Some Newcomers Quickly Find Jobs and Housing; Our Mobile Settlement Team Assists Those in Homeless Shelters

Since our original start in Kensington Market in 1912, West Neighbourhood House has worked with different waves of refugees and immigrants to Canada. While many immigrants land on their feet quickly in Canada, some face a more difficult time here and end up in shelters or on the street.

Our multilingual and mobile settlement services staff go to shelters, drop-ins, and the City's Assessment and Referral Centre on Peter Street. There they help diverse newcomers navigate our complex immigration system, particularly the refugee claims process.

While the immigration process unfolds over months, West NH provides newcomers with a range of supports e.g. employment readiness and job search, income tax filing and financial problem-solving, and access to healthcare and schooling for kids. In addition, while waiting for the paperwork, some of these newcomers in shelters come and volunteer at West NH, including a new and active group helping out in our Meeting Place drop-in.



Engaging and Supporting Newcomer Youth

The Newcomer Youth Program at West Neighbourhood House supports newcomers, including but not limited to refugees, through a variety of activities and learning opportunities for youth aged 13-24. It focuses on reducing isolation, promoting civic engagement, building practical skills, and providing advice for those just settling into Canadian society.

We provide rich cultural experiences such as painting and photography workshops, cooking classes, and visits to local museums and attractions. Also, staff provide youth with support with mental health and well-being, schoolwork, and the application process for post-secondary school entry.

The program at the House has built a partnership with the youth shelters at Eva's Place and Sojourn House, including onsite visits and providing different activities as well as practical skills-building. In our partnership with Eva's Satellite, a harm reduction shelter for youth, our staff provide seminars about employment trends, resume building, and the job search process. The program also teaches youth a valuable understanding of employers' expectations.

The majority of the youth staying at the shelters are refugee claimants. Many are looking to upgrade their academic credentials and return to school. We work with them on a settlement plan, which focuses on education and goal setting.

We have also partnered with the Toronto District School Board and the Toronto Catholic District School Board to support newcomers and ESL classes.



Youth share their creative talents and develop leadership skills

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West Neighbourhood House is committed to changing systemic problems that affect the people we work with daily.

For immigrant and refugee issues, West NH is part of the Ontario Council of Agencies Serving Immigrants (OCASI). OCASI provides well-researched recommendations for improved public policy and legislation to make a more inclusive and welcoming Ontario for newcomers.





TENANT SUPPORTS

Providing Housing Stabilization and Accessible Housing Solutions

Helping Formerly Homeless People Get and Stay Housed

The Intensive Case Management program, funded by the City of Toronto, is a new program at West Neighbourhood House. The goal is to support participants with community integration and housing stabilization after experiencing homelessness. Once participants obtain permanent, stable housing, they are referred to our program for follow-up involving intensive case management.

The program is staffed by two Case Managers and a Personal Support Worker. Staff work with participants to connect them with community resources, attend to basic needs, and liaise with their landlords to support both positive community connections and a successful tenancy.

The goal is to reduce the risk of returning to homelessness. Case managers work with participants on tasks such as finding a family doctor, arranging medical and dental appointments, banking, activating household services,

and day-to-day tasks such as grocery shopping and learning basic housekeeping and cooking skills.

As an intensive service, participants receive support several days per week. Additionally, the program provides some financial supports such as TTC tickets and grocery gift cards. It also ensures that participants have access to affordable internet and phone connectivity and provide devices, if needed.

Participants in Intensive Case Management are also referred to other programs and services at the House including the Women's Empowerment program, Meals on Wheels, and the Tax Clinic, depending on individual needs.

The program ensures that participants are approached from a strength-based and holistic lens. This helps ensure that they have the practical skills and knowledge to live independently in the community. We are happy to say that after offering the program for the past 18 months, all of our participants have maintained their tenancies.

Advocating for Housing Diversity in our Neighbourhoods

In May 2023, West Neighbourhood House launched a Community Engagement and Education Campaign to strengthen community understanding and support for a new Social Medicine Housing Initiative in Parkdale.

This supportive housing owned by University Health Network will provide 51 new affordable homes for unhoused neighbours in Toronto who have complex health conditions.

The role of West NH, with support from University Health Network and the United Way, is to get the local community engaged in the welcoming of the new tenants.

The Community Learning Circle Series provided the opportunity to bring the community together for dialogue around housing solutions. These spaces for collective learning prepare neighbours to engage with the new housing provider and other stakeholders as part of building a safe, just, and connected community, as well as emphasising shared goals of successful integration of tenants in affordable and supportive housing.

The campaign also included a Socially-Engaged Housing Justice Art in Parkdale Request for Proposals, which supported local artists to create art activations that reflect how the community can work together to champion welcoming and belonging for new neighbours moving in.

The Meeting Place Drop-In Supports Newcomers Find Stable Housing

Finding affordable housing is a main focus of drop-ins and homeless services like the Meeting Place. The housing crisis in Toronto has resulted in the shelter system operating at capacity and people looking to pitch tents in local parks. There is no easy nor cheap nor quick fix to the housing shortage.

Nonetheless, the Meeting Place staff do what they can with housing needs. They help Meeting Place members complete applications for subsidized housing and keep them updated on their progress. Meanwhile, while people are sleeping "rough" (outdoors), the Meeting Place provides bathrooms, showers, laundry and respite from heat and cold.

For members who are housed, albeit precariously, Meeting Place staff provide guidance to tenants about landlord-tenant rights, how to resolve disputes with roommates and landlords, and providing legal referrals when needed. Many of the housed Meeting Place

members still face profound loneliness and isolation in their tiny rooms in rooming houses, as they usually are forbidden from having guests. They return to the Meeting Place drop-in for socialization and support.

One Meeting Place participant sent a note to staff: "The breakfast, lunch, coffee, and laundry services have been invaluable to me, providing not only essential resources but also a sense of dignity and support during a difficult period," they said. "The social support and programs such as the Men's Group and Open Circle, have also been instrumental in helping me stay connected and motivated." The case management staff at the Meeting Place successfully assisted this person's application for the Canada-Ontario Housing Benefit (COHB), a benefit that supports individuals to pay their rent. The program participant was then able to find employment as well.

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I want to express my deepest gratitude for all the support and assistance the Meeting Place staff have provided during this challenging time. Your unwavering help has made a significant difference in my life, and I am truly grateful for everything you have done for me.

Meeting Place participant



Newcomer volunteers working together to build community





SENIORS AND CAREGIVERS



Enhanced Community Supports, Ensuring Quality of Life

From hospital to home -- and staying home

Emily is an older adult who was discharged from the hospital as an Alternate Level of Care (ALC) patient. She needed assistance with her recovery and readjusting to her home environment. Thanks to a partnership between the House and the Mid-West Toronto Ontario Health Team, Emily was able to receive Enhanced Community Supports from the House. This program helps older adults who are discharged from the hospital as ALC patients to return to their homes in the community.

ALC patients are individuals who no longer require acute care in the hospital but still need ongoing care and support. By providing them with enhanced support in the community, we can prevent unnecessary hospitalizations, reduce healthcare costs, and improve their quality of life. These services include Meals on Wheels, personal care, transportation and accompaniment

to health appointments, Adult Day Program in a group setting and/or at home, homemaking, activation, socialization, and facilitated virtual care. In each instance, an individualized care plan is developed by the House based on the person's needs and strengths.

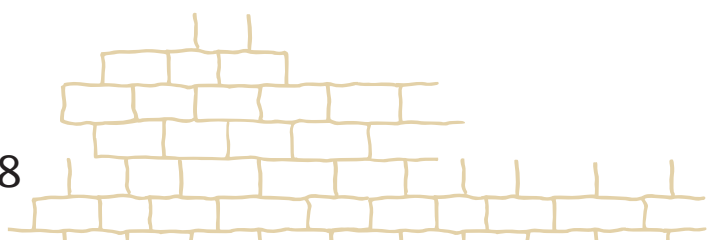
Patricia is Emily's daughter and primary caregiver. She balances her caregiving duties with her own family and work. She says the Enhanced Community Supports have been a lifeline for her and her mother. "It's peace of mind for me. I have my own family and I am unable to complete those tasks. So, it helps a lot."

Patricia shares that her mother is very happy and engaged with the services she receives. She enjoys going to the Adult Day Program, where she socializes with other seniors and participates in various activities. She also likes to go out for walks with the staff and get some fresh air.

"My mother had spent some time in a hospital and was discharged. Then, she subsequently went into rehab for a week or two to get better. The Adult Day Program has been so helpful for her, as she is actively engaged and enjoys socializing. She's a very social person. She's always colouring or knitting or doing some kind of activity. It's been so positive for her," Patricia explains.

"My mother wants to live in her home. It's the only thing she knows. She does not want to leave. The staff, the meals, and all the other services are the reason why my mother can still live in her home. And that's what makes my mother happy."

"It means everything to me. Everyone just makes her feel so happy and welcomed. I can't say more positive things about the services."



Training and Education Series for Caregivers

Taking care of a loved one can be both rewarding and demanding, especially for older adults looking after their spouses or family members with dementia or chronic conditions.

At West Neighbourhood House, our Caregivers Training and Education Series was designed to support caregivers, including family, friends, and neighbours, who are seeking ways to manage and reduce stress, access information and resources, and develop coping skills to deal with the daily demands of caregiving. The series consists of sessions that include self-assessment, health and wellness activities, guest speakers and experts from partner organizations, such as the Alzheimer Society and the Ontario Caregivers Association, and peer and social support.

Many of the caregivers who participate in the series are also connected to the Adult Day Program, which provides respite care and recreational activities for older adults with dementia or other cognitive impairments. It allows caregivers to take a break for themselves, with the peace of mind that their loved ones are well cared for and are enjoying themselves.

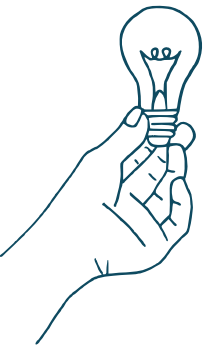
A man named John was the primary caregiver for his wife who used to participate in the adult choir at the Music School before being diagnosed with Alzheimer's. John joined the Caregivers Training Series to learn more about the strategies he could use in different situations. He shared, "Participating in the training series was very helpful to find out what she could do here and if she would like it. So, that would give me some free time, because rest is a part of it. You have to spend a lot of time caregiving and you don't have a lot of time for yourself. It pushes the boundaries of what it means to care for somebody."

Another caregiver who attends our series is Eleanor. Her husband was diagnosed with Alzheimer's at the age of 64. She was referred to us by one of her neighbours, who was receiving home care from West Neighbourhood House. Eleanor appreciates the respite care for her husband in their home that allows her to join the caregiver group. She says, "It's been a long journey for sure. We hope to keep him at home for as long as possible instead of placing him in a long-term care facility."



Emily enjoys painting at home again and is active in her West NH community





CHILDREN AND PARENTS

Promoting Healthy Growth and Development

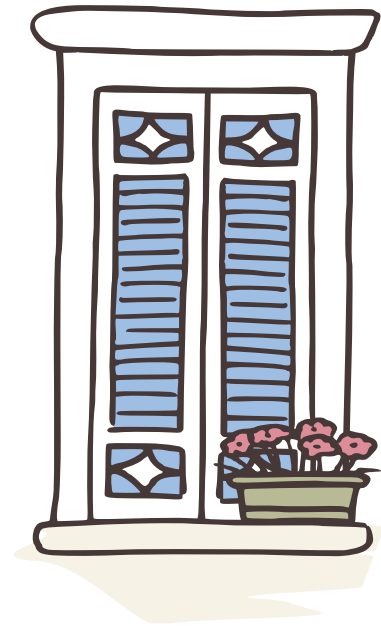
After-School Programs

Our After-School program provides a comprehensive range of social, educational, and recreational activities tailored for children aged 6 to 12. Recently, the House expanded its reach by reintroducing our After-School Program at Dr. Rita Cox – Kina Minogok Public School in the vibrant Parkdale Neighbourhood.

Our return to Dr. Rita Cox – Kina Minogok Public School underscores our commitment to keeping children learning and engaged beyond the traditional school day. Each day, our After-School program is buzzing with laughter and excitement as children engage in a variety of activities aimed at fostering social connections, supporting their academic development, and promoting their physical well-being.

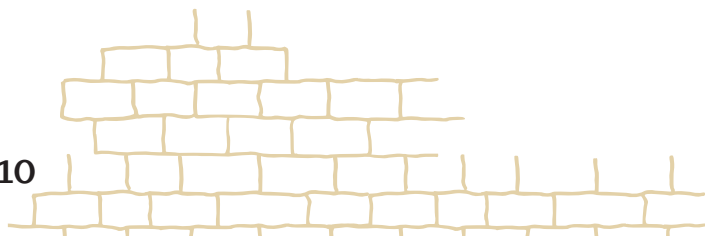
Parkdale is a diverse community, often serving as the initial entry point for many newcomers to Canada. However, Parkdale is also changing, as the community continues to experience gradual gentrification, leading to rising rents and increased pressures for existing residents, including young families, while displacing other community members.

Recognizing that many children and families in our community live near some of the city's most popular attractions but may face financial barriers to frequent visits, we've taken steps to bridge this gap. Thanks to our collaboration with Kids Up Front, we've distributed free tickets to various events and attractions, such as Toronto Raptors, Marlies, and Toronto FC games, the stage production of Aladdin, and the Ontario Science Centre. Additionally, passes to the Royal Ontario Museum have been made available through the Community Access Program.



At the EarlyON, we appreciate having a safe and calm space to sit around with other moms and just be ourselves, talk, and receive advice in a non-judgmental environment.

Program participant



Baby Time Fridays

The Family Drop-in Program, which provides free activities for children aged 0 to 6 years, introduced a group for first-time mothers with newborns at our 1033 King Street West location in Liberty Village.

What began with a handful of participants quickly expanded, mostly through word-of-mouth, now welcoming up to 15 infants and their caregivers. Their regular Friday meetings have been affectionately coined 'Baby Time Fridays'.

Many of the caregivers are stay-at-home mothers, some expressing feelings of daytime isolation while their partners are at work.

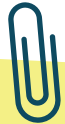
The Friday afternoon gatherings have become a space for them to build relationships and serve as a community forum for them to discuss challenges first-time mothers face.

In addition to fostering social connections, the Family Drop-In team has coordinated informative sessions led by a Public Health nurse. These sessions have covered topics such as transitioning infants from liquids to solids and infant nutrition.





VOLUNTEERS



Amanda - Friendly Visitor

Amanda began volunteering as a friendly visitor when she was still in school back in 2018. "I started looking online for something that involved Italian speakers. I'm away from my family as well, so going to visit an elderly person sounded like a good idea to find a little piece of home."

The Friendly Visiting Program provides seniors and people living with disabilities, who have

limited social contacts, with regular visits from volunteers, helping to reduce feelings of isolation and promote healthier, more independent living.

For Amanda, volunteering has been a rich and rewarding experience. "I look forward to the visit every week because I really enjoy spending the time with them. And, it gives me a mind break," she says.

The passion and commitment of our incredible volunteers makes our work with the community possible. Volunteers dedicate their time, skills, and talents to support making positive changes in our neighbourhoods.

Together, we build a vibrant, resilient, and inclusive community for everyone.

We are honoured to highlight some of our dedicated and inspiring volunteers.



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I feel relief just going to visit them, talking to them and listening to what they have to say. They also give me some advice in my life.

Amanda

Frank - Meals on Wheel Runner

Frank has been a volunteer runner with Meals on Wheels since 2015, delivering meals to members of the community, including seniors and those living with disabilities, helping them to live independently in their own homes.

"We are providing them the service. I do it because I like doing it, and I understand the purpose of what I am doing. I feel the value in it," he says.

The runner is also a vital source of connection for the program participant and provides a safety check during the visit for all participants.

Volunteers engage in conversation with the participant to help ensure they are safe and well. "I learn about how their day is going. And how they feel about the service. Seeing how they look in the picture," he says. "It's just not about delivering food," he says. "There's a deeper purpose."

Dale - Literacy Tutor

Dale started volunteering as a literacy tutor in 2021. She was entering retirement and had some free time on her hands. "It just got so much quieter in my life. So, I needed something to do. And volunteering worked for me."

Her love of books started when she was young, when her parents instilled in her the importance of reading and education. "I read anything that I could get my hands on. I read books, plays, and poetry. The library was such a huge escape for me. And it still is."

The Adult Literacy Program helps adults learn to read, write, and speak English through small groups and individual tutoring sessions. Dale sees two students, each once a week. When referring to one of the students and their journey in the Adult Literacy tutoring, Dale says: "They write about their life now (...) I'm hoping that it's a little outlet for them to verbalize their wishes and put them down on paper."

She also volunteers at a local food bank and a youth shelter. "I am trying to find opportunities to stay busy. Life is more interesting with variety."





PROGRAMS

How We Work with our Community

Children and Youth Programs

Parents

- Family drop-in program: parent and caregiver skill-building and support, social-recreational activities
- One-on-one support for families and caregivers

Preschool-aged children

- Learning and social-recreational activities through play at drop-in centre

School-aged children

- After-school program: social-recreational activities, homework support
- School break and summer camps

Youth

- Newcomer Youth Program: skill development, mentorships, social-recreational activities, special events, youth-led community projects
- Youth after-school tutoring
- Youth leadership programs

All Age Groups

- Recruit, screen and match volunteers and students to programs and projects
- Community Gardens, Good Food Market
- Climate change education and community development activities
- Leadership development and administrative supports for self-determining grassroots groups and mutual aid groups
- Social Medicine Housing Initiative in Parkdale
- Re-Thinking Community Safety Project
- Partner in Parkdale People's Economy Project
- Public education, research, community consultations, and advocacy
- Music School individual lessons, choirs, and concerts

Adult Programs

- Women's Empowerment Program and transitional housing: outreach, case management, individual and group support for women who have experienced gender-based violence
- West Employment Services and Training: employment coaching, skills development, career exploration, job search and retention support, connections with employers
- Financial Empowerment: individualized problem-solving, financial coaching, income tax clinics, public education, advocacy
- Immigrant and Refugee Services: settlement, volunteer tutoring and mentoring, workshops, outreach, support to homeless/precariously housed newcomers and asylum seekers
- Adult learning: individual tutoring, groups and small classes, academic upgrading including high school equivalency preparation, computer training and internet access
- The Meeting Place drop-in: basic needs (showers, laundry, telephones, computers, community kitchen), information and referral, mental health and addictions case management, Indigenous cultural and group supports, skill development and social recreation groups
- Intensive case management for housing stabilization
- Outdoor ecotherapy for healing in uncertain times
- Community space for Narcotics Anonymous (NA) meetings



Older Adults Programs

- Client and Family Services: intake, assessment and case management, crisis intervention, caregiver support and counselling, home visits
- Adult Day Program: supervised care in a group, in-home or on-line setting with multicultural activities and special events for frail individuals and those with Dementia or cognitive impairments
- Home Support: homemaking, personal care, respite care for caregivers
- Assisted Living and Supportive Housing: support for high-risk seniors with activities of daily living through homemaking, personal care, and response to emergencies 24/7
- Friendly Connections: regular monitoring, wellness checks, visiting, "social media club" online connections program
- Meals on Wheels: delivery of hot or frozen meals to homes, 6 days a week
- Transportation: member of Toronto Ride, provides rides for appointments, shopping, social activities and day programs
- Health Promotion: virtual programming, weekly workshops, health clinics, self-care groups, Health Action Theatre by Seniors (HATS) and arts studio
- West Active Living and Learning Centre (WALLC): leadership and community development, social and recreational activities, fitness, yoga and Zumba classes, intergenerational activities, and Portuguese Women 55+ social group
- Home at Last (HAL): in partnership with other agencies and hospitals, accompany seniors home upon hospital discharge and to follow up medical appointments
- Enhanced Community Supports for individuals transitioning from hospital to community-based care settings

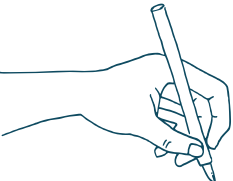


West Active Living & Learning Centre members

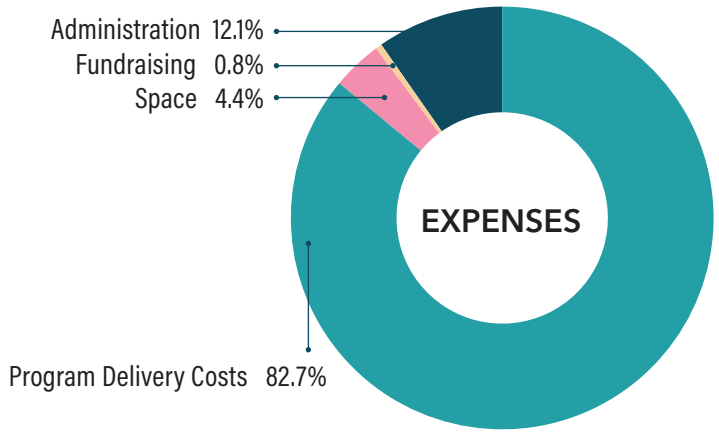
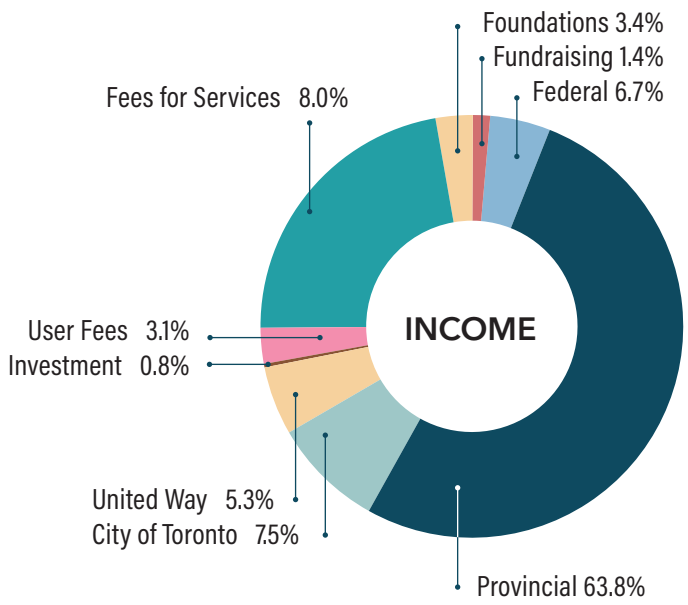


By the Numbers

359	244	1,272
Pre-school children (0-6)	School-aged children (6-12)	Youth (13-24)
8,880	4,823	15,578
Adults (25-64)	Seniors (65+)	Total served



FINANCIALS



	Year Ended Mar. 31, 2024	Year Ended Mar. 31, 2023
Income		
Grants		
Federal	1,045,776	855,562
Provincial	9,901,746	8,857,475
City of Toronto	1,162,791	1,067,728
United Way	815,120	840,352
Foundations	529,965	419,704
Fundraising and Donations	216,216	271,466
Investment Income	120,485	79,024
	13,792,099	12,391,311
Fees		
User Fees	486,483	501,569
Fees for Services	1,235,623	1,462,255
Membership	0	0
Amortization of Capital Contributions	61,357	61,863
	15,575,562	14,416,998
Expenses		
Salaries and Benefits	11,656,822	10,660,931
Building Occupancy	684,432	682,342
Office Expenses	518,509	516,763
Recruitment and Education – Volunteers	22,849	8,064
Communication and Printing	14,964	9,507
Purchased Services	1,051,899	879,545
Staff Development	93,754	65,103
Staff Travel	87,041	77,147
Transportation	36,859	39,684
Food Services	489,651	356,219
Program Expenses	976,332	976,332
Fundraising Expenses	117,380	72,216
Depreciation Expense	64,225	63,407
	15,480,392	14,407,260
Excess (deficiency) of revenues over expenses from operations	95,170	9,738
Fair market value change in investments	277,830	-176,511
Balance for the year	373,000	-166,773

Note: Complete financial statements have been audited by Grant Thornton, Chartered Accountants and are available upon request.

DONORS AND FUNDERS

Leadership Donors

Every year some people step forward with extraordinary gifts. We want to thank the following individuals for their generosity:

\$2,000 or more

Rona Abramovitch
Estate of Ann Cooper
E. Diokno
M. Fair and W. Shaw
Patricia A. Lorenz
Tom and Susan Main
Prasad Rao
Derek & Emily Rapp Family Fund of
the St. Louis Community Foundation
Joe Sheehan
The Torbey Family
Katharine N. Rankin
Anonymous

\$1,000 to \$1,999

Andresa Andrade
Jill E. Black
Christine Campbell
(In honour of Rick Eagan)
Chander Chaddah
Charles & Robynne
Eagan and Family
Fehn Foss
Brad James
Dr. and Mrs. A. Lentini

Andrew Manning
Tom McCauley &
Sandra Cruickshanks
Diana McLachlan,
Cale & Joni Brillinger
Jane and Gordon Morwood
Dr. Emily Paradis and
Ms. Sarah Fowlie
West NH Volunteer
Anonymous

\$500 to \$999

Katherine Childs and Paul Hess
David Clarry
Susan Cole
Wesley Dutcher-Walls
Will Falk
David Hulchanski
Mr. S. Hurley
Pam Jolliffe
Dr. Zayna Khayat
Adrienne Lipsey

Earl and Josephine Miller
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L. Nikolaou and B. Titus
Ms. Maria D.C.M. Nunes
Ms. Margaret Olson and
Dr. Michel Hoffman
T. Pankewycz
Brent and Stephanie Poole
David Stonehouse
Martin Sykes
Anonymous



*Givins/Shaw School
Council's Toonie Sale
raised \$1,600 for the House*



DONORS AND FUNDERS

Our sincere
gratitude to our
supporters. Your
support means the
world to the House!

West Neighbourhood House
appreciates the support of all our
funders and donors in 2023-2024.
Every donation – regardless of
its amount – makes an impact.

The House is grateful to each one
of our 396 donors for showing
their support for others and
making our community stronger.

Government of Canada

Canada Mortgage & Housing Corporation
Canada Revenue Agency
Employment and Social Development Canada
Canada Summer Jobs
New Horizons
Settlement Directorate
Health Programs & Services
Immigration, Refugees and Citizenship Canada
Public Health Agency of Canada

Province of Ontario

Ministry of Children, Community &
Social Services Community Services Branch
Ministry of Health and Long-Term Care
Ontario Health

City of Toronto

Children's Services Division
Shelter, Support & Housing Administration Division
Social Development, Finance & Administration Division
Toronto Employment and Social Services Division
Toronto Arts Council

Other

United Way of Greater Toronto

Corporations/Local Businesses

Argo Lumber
Bag of Toronto
Beacon Securities Limited
Campbell Craft Consulting Inc.
Centurion Property Associates Inc.
CMC Real Estate Ltd.
CIRV Radio International
Epoch Investment Partners
Estoprint Ltd.
The Friendly Company Inc.
Griffith Group
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Hullmark Sun Life
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Longview Asset Management
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Mawer Investment Management Ltd.
Package Implementation Consultants Ltd.
Paris Paris
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Reuven International Ltd.
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Sun Life Financial
Tamarack Limited
Transflo
Uncommon Toronto Ltd.
Work Modern

Foundations

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Canadian Online Giving Foundation
Carrot Social Justice Fund
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Harry A. Newman Memorial Foundation
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La Fondation Emmanuelle Gattuso
Makeway Foundation - Patagonia

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PayPal Charitable Giving Fund
Royal Bank of Canada Foundation
The Henry White Kinnear Foundation
The St. Christopher Community Endowment
The Toronto Star Fresh Air Fund
Toronto Foundation
Whole Kids Foundation

Associations/ Community Groups/ Sources of Donations

BALANCE for Blind Adults
Benevity Community Impact Fund
CanadaHelps
Community Access Network
Community Living Association
for South Simcoe
Epiphany & St. Mark Anglican Church
Givins/Shaw Junior Public School,
Givins/Shaw School Council
Hopologia
Kingsway-Lambton United
Church - Women (UCW)
Landscape Ontario Horticultural
Metro Toronto Movement
for Literacy (MTML)
Seneca College

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Scadding Court Community Centre
Toronto Neighbourhood Centres (TNC)
Trades Association
Miziwe Biik
Needlework Guild of Canada
Royal Ontario Museum
The Kiwanis Club of Casa Loma
The Switch Collective
UHN Social Medicine Initiative
VHA Home HealthCare
West NH Fixthe6ix Committee
West NH Older Adult Centre
Members' Council
WoodGreen Community Services

In memory of Tony Seaward

West Neighbourhood House sadly said goodbye to Tony Seaward, a longstanding and dedicated Employment Specialist and Job Developer staff until recently.

Tony, an eternal optimist, contributed in many ways to the House, enriched the lives of many youth and adults, and contributed meaningfully to our community work.

Tony is deeply missed.
We thank Tony and remember him with great fondness and appreciation.



*Tony Seaward
West NH staff 2008-2024*

OUR LOCATIONS:

Dundas/Ossington

- 1 248 Ossington Avenue
Meeting Place

- 2 588 Queen Street West

Parkdale Community Programs

- 3 1497 Queen Street West

Parkdale Assisted Living Seniors Active Living Centres

- 4 20/25 West Lodge Avenue

- 5 Springhurst Manor, 1447 King Street West

Families and Capacity Building

- 6 1033 King Street West

Greenest City Program

- 7 220 Cowan Avenue



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We extend our gratitude to every person whose kindness, problem-solving, generosity, wisdom, and/or imagination has contributed to building relationships, resolving problems, exceeding hopes, celebrating accomplishments, and making positive changes in our neighbourhoods.


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