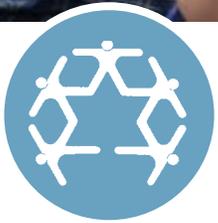




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St. Christopher  
House



**Annual Report 2012-13**



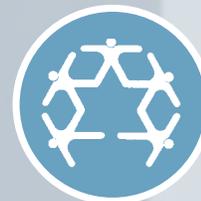
■ **by the numbers**

Last year we served:

pre-school children 0-6	1,554
school-aged children 6-12	1,087
youth 13-24	1,662
adults 25-64	11,443
seniors 65+	6,042

---

**TOTAL** **21,778**





**Getting ready for work:** Toronto Youth Job Corps paint other non-profits to learn and practice workplace teamwork, expectations of employers, and their rights and roles as workers.

## ■ 2012-2013 overview

# Working together to keep community strong

**A**t St. Christopher House, members, participants, volunteers, staff, donors, and Board members – women, men and children of all walks and stages of life – work together to keep our community vibrant and strong.

Fundamentally, we're a community of neighbours who care about where we live and everyone who lives here. This year has been a real testament to that neighbourhood spirit. Right now, we offer dozens of programs that are just bursting at the seams.

### Strategic about the future

We've celebrated victories small and large – with gusto. And together we have boldly confronted the challenges of difficult economic times and ever-changing realities on many fronts. In our Leadership Report you will hear how we have moved from last year's centenary look at a proud past to hearty engagement with the present – and to thinking strategically and creatively about where we are headed in the years to come.

As we put together this look back at highlights and new initiatives from this past year, we found that four different but complementary themes emerged from our work:

- bridging differences,
- collaboration,
- support, and responsiveness.

We hope you will join our community efforts. Please stop by. Get involved. We're always glad to see you at the House.



**Volunteer tutors** help people upgrade their literacy and math skills.



**Adult Day Program** members work on maintaining their strength.



**Board of Directors** Left to right, back row: Ed Segalowitz, Tamara Ferris, Reilly Latimer, Sandra Cruikshanks, Dave Sohi, Lambrina Nikolaou (staff), Gokche Erkan, Naki Osutei, John Yip. Front row: Kapri Rabin, Rebil Brown, Maureen Fair (staff), Elder Marques, Lidia Monaco (staff). Missing: Earl Miller, Doug Roth, Margaret Young, Matthew Regan, Odete Nascimento (staff), Lynne Woolcott (staff)

## ■ leadership report

# Past, present, and future communities of St. Chris

**T**his past year, 2012, we marked the 100th anniversary of St. Christopher House. Looking back over our past, we celebrated the community that has developed around and through our decades of work.

### Past

In the 100th birthday events of 2012, we were reminded of the generations of Torontonians connected to each other through their participation in the House as participant, member, volunteer, Board member, staff, donor or neighbour.

Perhaps some of the best evidence of the long-lasting impact of community development work is in our annual Connie's Jam: a reunion of the "St. Chris kids" who

met decades ago in the original house in Kensington Market/Alexandra Park. The friendships and mutual care continue to this day.

### Present

Looking at our community now, St. Christopher House remains tuned into the many changes underway. Immigration and refugee protection laws have recently changed significantly, thereby changing

who is coming to Canada and Toronto. In addition, thousands of new residents have moved into the condo developments in the south of our catchment area along King Street. We also see more young Aboriginal people leaving their northern homes to come to Toronto.

We want to make sure the House continues to be the welcoming and inclusive place it has always been for newcomers, whether they are new immigrants and refugees coming to Canada or young adults new to Toronto. Our outreach and programming are changing to better include all these newcomers.

The current community of St. Christopher House includes many supporters new and old who come together to help the community here. We want to acknowledge

## Strategic Priorities

- Ensure our programming is community-centred and values-driven.
- Integrate and collaborate with other organizations where appropriate.
- Sustain community work by making best use of current physical, financial, and human resources.
- Improve how we connect and communicate with the communities we serve and the communities that support us.

with gratitude the time and skill committed to the House by so many diverse volunteers – those people who give up precious personal time to help others.

Every volunteer is valued for their contribution. This year we would like to particularly highlight a number of professionals who donated their time and skill to strengthen the House for the future through, for example:

- the Strategic Plan process (Doug Roth, Sean Meagher, Rob Howarth),
- improved image and profile (Prasad Rao and Multicultural Partnership),
- a new website (Jar Creative),
- repairs and restoration of our heritage building at 588 Queen (ERA Architects, Paula Bowley Architects),
- incorporation and trademarking of the Wagemark project (McCarthy Tétrault LLP),
- a study on “shared back office” opportunities by a team of consultants at Deloitte,
- development of a documentary about the House by Gokche Erkan,
- and many others.

### Future

Looking ahead to our future, St. Christopher House developed a Strategic Plan to ensure our continued relevance and responsiveness.

Looking forward, we also anticipate continued constrained funding and changes in the priorities of various government

funders. This creates uncertainty and stress for the people we serve and for our dedicated staff. We acknowledge how difficult the labour strike of our staff in May 2012 was for everyone connected to the House. However, all staff quickly resumed working together to creatively serve the community. Despite the ups and downs of funding, our staff make the House a relatively stable and resilient organization. We thank every staff member for all they do every day.

Another source of strength for the House for the future is the deeply appreciated financial support of our many generous donors. The recent Century Challenge, led by the extraordinary matching gift of \$125,000 from Stan Meek, raised over \$250,000 for the St. Christopher Community Endowment which in turn provides an annual disbursement to the House. In addition to Stan Meek’s outstanding leadership as supporter, we also appreciate the exceptional leadership gifts from Charles Scott and Mark Satov. These donors are ensuring the St. Chris of the future is as strong as the St. Chris of our past.

Thank you to the volunteer Board of Directors for their continued active leadership and valued contributions to the work of the House.

— Elder Marques, Board President

— Maureen Fair, Executive Director



**Longlasting community:** Connie's Jam is an annual gathering of "St. Chris kids" who grew up together celebrating music and a sense of community.

# Responding to young people's needs

The theme for child and youth services at the House this year is *responsiveness*. We went directly to some of our younger members to find out how we might best adapt to their changing needs.

At the same time, this year St. Chris has negotiated the changing needs of the community, the end of some funding and the urgent need to locate new sources of funding to support child and youth programming at the House. Being nimble and highly tuned in to what people really need and new ways of meeting those needs has thus been both a requirement and a key part of our philosophy.

## Children: programs bursting

Our after-school programs are bursting at the seams. These vibrant programs are

fee-based but subsidized for our catchment area to make sure that everyone can take part. Staff pick-up children from three schools for two programs: one for younger children at 248 Ossington and one for older children at St. Luke's Catholic School. Meanwhile, 45 students from Queen Victoria Public School and Holy Family Catholic School participate in our Parkdale program. All of our after-school programs include a healthy snack, arts and crafts, supervised homework time and other activities. The Music School provides supervision and enrichment after-school as well. It continues to be an important place for many children to find their musical talent and to develop their skills and discipline for performance.

## Youth: shrinking resources

Youth funding continues to be piecemeal and inadequate. Due to funding, we reduced the Parkdale Youth Space activities and sadly closed Dufferin Mall Youth Services mid-year.

St. Chris consulted with many local people, including youth themselves, principals and parents, about their priorities for using our reduced youth resources.

Parents don't want their 13 or 14 year olds hanging out by themselves after-school. Youth want somewhere where they can gain skills and experiences. They want to be employable in the future but they also want to have fun.

In response, we are enhancing our summer youth leadership program for 13-16 year-olds.

## Families: supporting transitions

This past year we responded to families' needs for support and information with a high-demand, multi-language Violence Against Women support program for women and their children. We also took part in numerous community events such

**Growing up well:** children and youth programming respects their voices and increases their healthy choices.





as "welcome to kindergarten" nights, dental clinics, by providing parent relief programming, a drop-in program for infants 0-6 and their caregivers. We provide literacy and school readiness programming, and workshops on topics such as effective communication and positive discipline.

Our successful partnership with the Kindergarten Readiness Program at Queen Victoria Public School prepared some 72 children for the demands of their first entrance to school with an enhanced, three-week summer program.

Our very popular Strengthening Families Program supported newcomer children, youth and their parents to communicate better and navigate the issues of late childhood and adolescence with confidence. The Community Parent Outreach Program (CPOP) helps newcomer families navigate life in Canada with practical support. In addition, our monthly Portuguese Father's Group continues to be in great demand.

## RESULTS FROM OUR CHILDREN AND YOUTH PROGRAMS

### Children 0-6

- 80 attended our preschool programs
- 1,604 participated in CPOP programs and workshops

### Children 6-12

- 267 enrolled in our after-school programs and Music School
- 67 participated in summer camp
- 44 received support through our Violence Against Women program
- 632 participated in CPOP and Strengthening Families programs

### Youth 13-19

- 27 completed our summer leadership programs
- 15 received specialized support through Dufferin Mall Youth Services
- 208 participated in CPOP and Strengthening Families programs

### Parents/caregivers

- 60 parents/caregivers participated in preschool workshops and drop-ins
- 41 dads participated in the Portuguese Speaking Father's Group (and 44 children 0-6)

- 182 women used the support of our Violence Against Women program
- 1,989 adults/parents participated in CPOP and Strengthening Families programs
- 49 parents joined one of our three parent advisory networks

### What they say about our children's programming:

"We are so lucky to have a place like St Christopher house to expose our children to the beautiful language of music. Not every family has a stable affordable financial situation to support their kids to reach out their goals. I am one of the single parents who has lots of dreams for my only daughter. I have been lucky enough to be able to take my daughter to St. Chris since two years ago to expose her to harmony of music. It helps her to be more confident and reach out to her goals, to expand her abilities and bring a better future for her."

— a St. Chris parent



**Members in the** Aboriginal crafts club make moose-hide pouches for sale in the Meeting Place Store at Queen and Bathurst.

## ■ adults

# Providing support at crucial moments

**D**espite the great diversity of the adult populations we serve at St. Chris, it's easy to discern a common theme here: *support*.

At St. Chris, staff, volunteers and community members – including fellow program participants – constantly support each other through difficult times, the particular challenges of different phases of life, and of course through rewarding and celebratory times.

This year a peer project in partnership with Parkdale Activity Recreation Centre and Sistering allowed “peers” – staff with lived experience of mental health, addiction and homelessness – to provide extremely practical support to members of the drop-ins. Jenny is a St. Chris peer worker who provided support to 184 people last year, drawing on her life experiences as an Aboriginal woman and member of the Meeting Place.

### **Housing**

Meeting Place staff increased their work on housing this year, including meeting with landlords, preventing evictions, and helping people manage their money and conflicts. We were able to house and continue to support 95 Meeting Place members in a mix of subsidized and low-end market housing with partners such as St. Clare's Multifaith Housing and Sionito Community Development Corporation. We continue to maintain 825 people who are already housed with a range of critical supports, including a partnership with the Furniture Bank that provided 60 households with free and essential items.

We're now exploring housing subsidies with the City of Toronto to increase housing

units with St. Clare's Multifaith Housing and Sionito.

### **Tax and employment preparation**

Meeting Place staff helped members with tax return preparation – some 50-75 members per month from December through April! Increasingly, our members are becoming educated about the benefits of filing tax even with little or no income to report.

Our Employment Preparation Program supported 145 adults through one-to-one job assistance. Of these, we are happy to say that 94 found suitable employment. We supported another 19 people in returning to school or further training. Some trends we are seeing include many job-seekers with less than grade 12 education and many who were educated outside of Canada. We are also seeing older people (over 44 years of age) needing help. Our Toronto Youth Job Corps team worked with



**Income tax help** is increasingly important as more social assistance is provided through tax credits and benefits than through "welfare" cheques.

59 young adults: 48 who gained employment experience and jobs and 11 who pursued their vocational goals through more training and education.

**Basic skills training**

With the loss of our Industry Canada funding, this was the last year we could offer our full computer training and support program (known as Bang the Drum). However, a modified program will continue thanks to tremendous support from 35 volunteer tutors, staff and interns. This year, 93 adults received basic computer training and about 300 people accessed our computers for job searches and to stay in touch with friends and family 'back home'. In addition, 85 volunteer tutors worked with 189 adult learners on their literacy and math skills, and college and GED preparation.

**Meeting Place**

The Meeting Place addictions group has supported 55 people dealing with mental health issues, addiction and trauma over the past year. Meanwhile, 175 people took part in our weekly traditional circles, held in collaboration with local traditional Elders.

Many Meeting Place members were

**What they say about our adult programming**

"HR job is going well; thank you Kate! I actually think of you often. Every time a client doesn't show up on time or doesn't get a job I think back to all the uncertainty I went through and all the times I thought I got a job. So thank you very much for always being my cheerleader."

— *Laura, a successful EPP participant now happily employed, writes to her EPP worker*

affected by renewed trauma from the residential schools settlement process that started late in 2009 and wrapped up this fall. Given the need for continuing support, we offered fortnightly residential school survivor programming to some 75 aboriginal members and their families. This significant support group has helped to strengthen relationships and work through the trauma of what people survived. We're looking for funding to continue this work next year.



**Ongoing learning** is important for all adults – for helping kids with homework, for upgrading employment, and most importantly, for personal development.

# Improving care with collaborations

**D**emand for our programs – including some particularly innovative and successful initiatives – continues to grow by leaps and bounds.

Given that, we've been lucky to work together with our partners in the sector, the Community Care Access Centre (CCAC) and the Toronto Central Local Health Integrated Network (TCLHIN), to carry on and carry out programs for adults and people with disabilities. That's why the theme of the year for our work with seniors has got to be *collaboration*.

## Home at Last

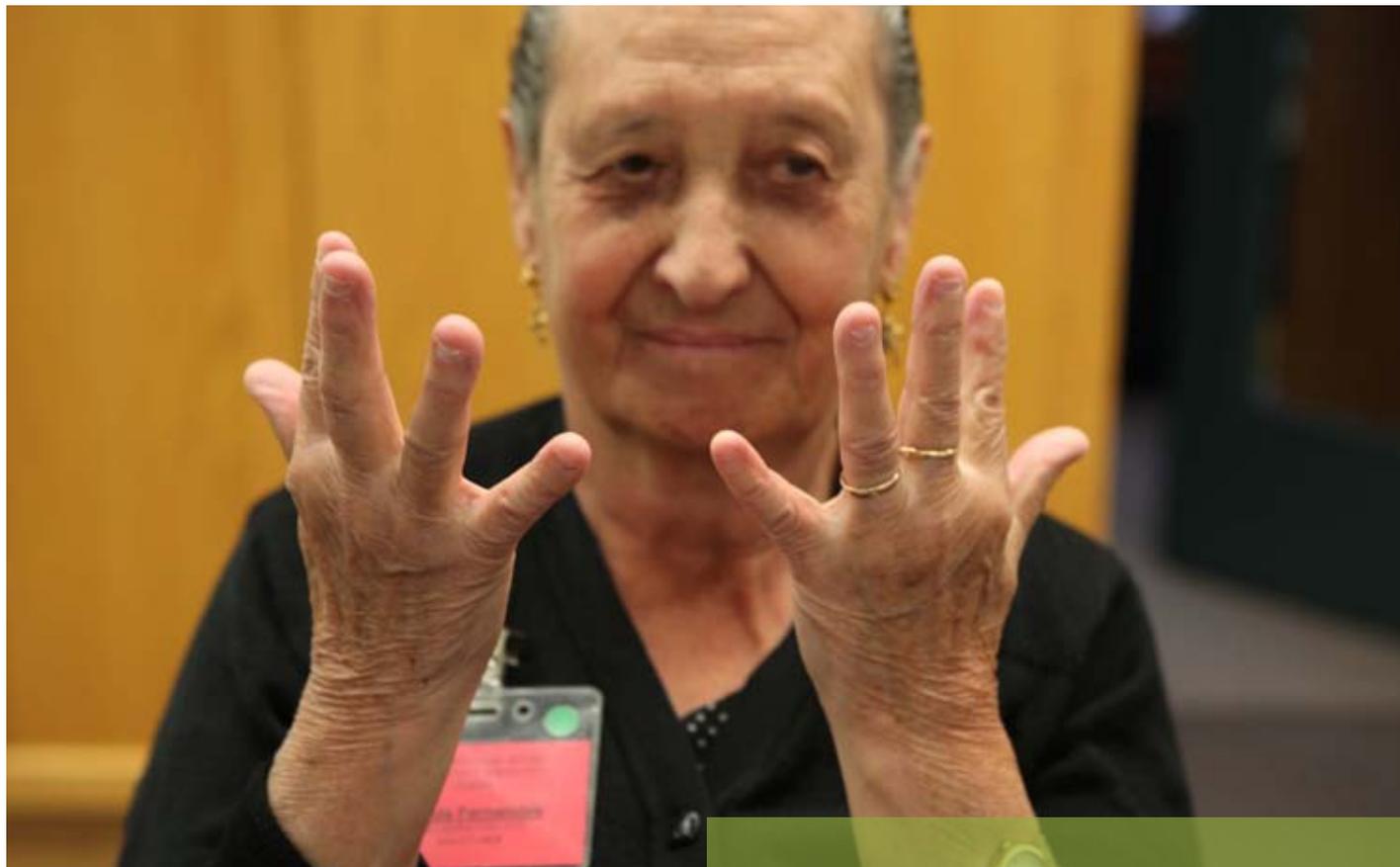
Our Home at Last program – a St. Chris-led collaboration amongst 10 Community

Support Service agencies, the CCAC and 14 hospitals – provides the missing link of accompanying a senior home and supporting them in the home after discharge from hospital. The program began in 2008 and has really taken off this year. "I think the hospitals are more aware of the program each year," says Susy Nunes, Manager of Home at Last and the Older Adult Centre at St. Chris. "There's a very high client/participant satisfaction rate." This year we extended Home At Last to people discharged from rehabilitation hospitals as

well. With 73% of participants living alone and an average age of well over 70 years, this is a vital program.

## Enhanced Adult Day Program

The Enhanced Adult Day Program involves collaborative work with the Community Care Access Centre (CCAC) to provide different specialized services for people with moderate or advanced dementia. These include activity programming, personal support services, nutritious meals and snacks, nursing and footcare. St. Chris also provides transportation, an accessible and secure environment and programming aimed at working with participant strengths and case management if needed. The CCAC provides nursing, footcare and care coordination. "Caregivers have told us how important that



**Exercise keeps us young:** hands that have done decades of hard work now benefit from practicing fine motor skills.

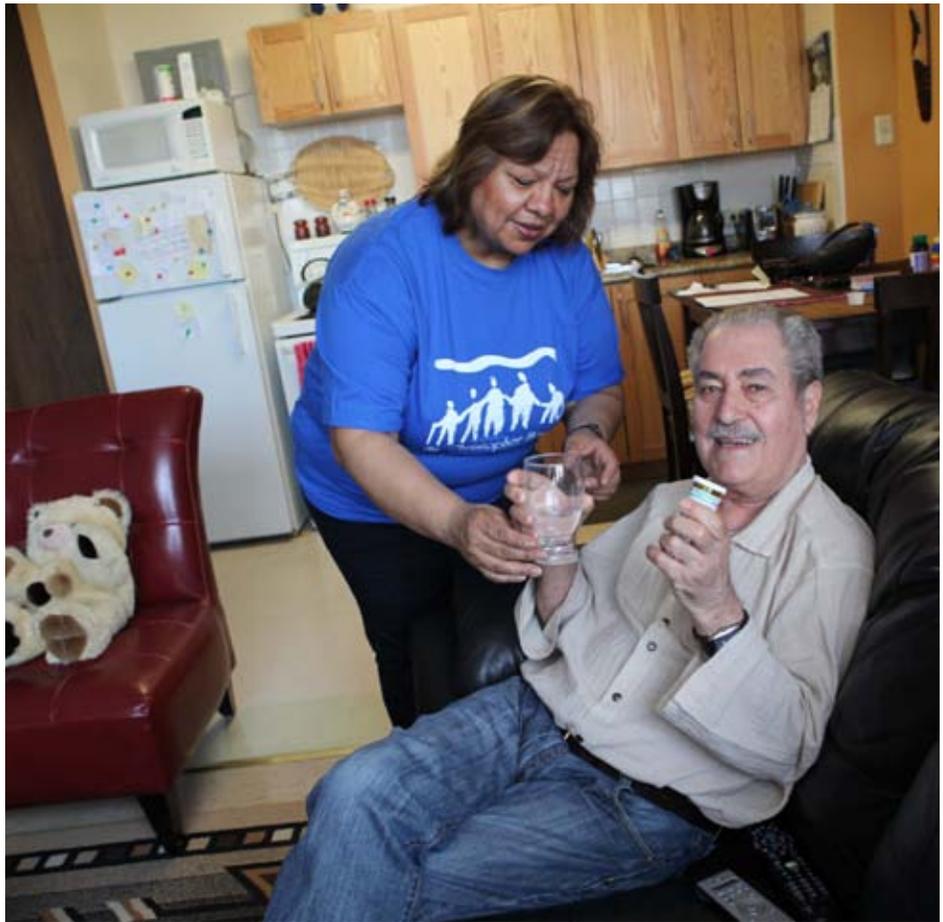
is and they wouldn't be able to keep their loved ones at home without that support ... It's because we're working collaboratively that we're able to support people to receive services from CCAC here at St. Christopher House." It's a newer program and one of very few in the city, and it keeps people in their own homes longer.

### Parkdale Assisted Living

The goal of the new Parkdale Assisted Living for High Risk Seniors program is to provide a quick response to seniors who need frequent urgent and intense care but who are otherwise capable and want to live at home. This challenging pilot project is another collaboration with the CCAC, supported by the TC LHIN.

This program is available to low-income isolated seniors at any time during the day or night. This reassurance of help close by will keep many more seniors comfortable at home longer.

**Above right:** Personal Support Workers from St. Chris help people monitor and manage their medications.



**Below right:** Home supports also include Meals on Wheels to isolated local seniors, some living in small single rooms.

### What they say about our senior's programming

"Hi, I just wanted to let you know how happy we all felt this morning when your Home At Last worker came to take our patient home. She has had such a long and complicated hospitalization, with little family support, thus she was a bit anxious but truly excited to be finally going. The friendly personal support worker helped her with her confidence! She was greeted this morning by her HAL worker who went beyond making her feel safe and comfortable. He treated her like a family member going home! It was great. Thank you so much for all your hard work."

— Mount Sinai Social Worker





The 100th anniversary of St. Chris provided an opportunity for participants of all ages to have fun together.

## ■ community development

# Building bridges through community development

The neighbourhood around the House is always evolving. St. Chris brings people from the most diverse possible backgrounds together for the good of all.

Bridging differences is part of everything that goes on at St. Chris, and this year it's a stand-out theme in the community development work we do. Most recently, we have observed economic changes that affect every one of us.

### The informal economy

"It looks to us in our neighbourhood like there is a significant growth in the informal economy in operation," says Rick Eagan, Community Development and Special Proj-

ects Coordinator. "We see it in our Financial Advocacy and Problem-Solving (FAPS) program, our employment programs, and in almost all programs in various ways."

Whether it is you or your kids or your neighbours, it is almost a sure thing that someone you know and care about earns their living in what is called the informal economy — that is, anything other than a traditional permanent, full-time job. And yet, the increase so evident in this neighbourhood to shift work, short-term

contracts, piece-work, part-time employment and work for cash has dramatic implications.

In particular, more and more of our community members work in ways that are undocumented, unreported, untaxed, and possibly unlawful and even unsafe. This has effects on individual health and well-being, family structure, other businesses, even on the sustainability of government programs and services like old age security or public transportation.

This year we secured funding from the George Cedric Metcalf Foundation to look into the issue and possible solutions with a wide range of stakeholders and advisors, including people working in the "informal economy."

### Financial Advocacy, Problem-Solving and Retirement

St. Chris' Financial Advocacy and Problem-Solving program (FAPS) remains in immensely high demand and we continue to share our model of helping low-income



**Charlotte Maher** was the first recipient of the Sir James Woods Award for Community Development, presented to her at our 100th Annual General Meeting. Charlotte was a tireless community organizer and advocate. She passed away in January 2013 and will be sorely missed.

families and individuals with everything from banking to filing income tax returns.

This year, in collaboration with Toronto Neighbourhood Centres (TNC) and with funding partners United Way and TD Canada Trust, we were able to establish another new, independent FAPS program

at Agincourt Community Services Association in Scarborough as well as continue to support the development of financial literacy services at North York Community House. And with new funding from Investors Education Fund, we will be able to continue this important FAPS-model capacity building work through TNC and the social services and financial services sectors.

Meanwhile, we supported the recent work of our longstanding social policy partner, John Stapleton, to develop a toolkit to help low-income people plan for low-income retirement.

### Immigration and settlement

Major recent shifts in immigration policy and settlement processes have huge impacts on the St. Chris community. We offered targeted workshops on understanding the changes, and worked closely one-to-one with people dealing with both shorter and longer-term settlement issues. Among other specific community issues, we have been working with and responding to the changing needs of Parkdale's Hungarian Roma community, working with local social services agencies and schools



## Volunteers are everywhere in the House

Volunteers are the beating heart of St. Chris. This year, some 1,400 of you volunteered in just about every area of work at the House.

Approximately half of our volunteers are participants in a program who help out others in that program or elsewhere in the House. They see ways to help out and pitch in. The other half of our volunteers are people who come to St. Chris – often with little prior knowledge of what we do. Nonetheless, they come to offer their skills, time, energy and compassion.

Some new volunteer developments this past year include:

- the FAPS program worked with United Way and other neighbourhood centres to train TD Canada Trust staff and University of Toronto students to deliver 18 workshops about financial literacy.
- mentoring is taking off with volunteers offering job-shadowing to unemployed people and Canadians helping newcomer youth adjust here.

St. Chris is grateful that so many volunteers step forward to learn and grow together with the people we serve. To all of our volunteers (new and continuing) — we are so pleased you have joined us — THANK YOU!



**Community development** includes giving participants a voice in planning and evaluating our programs. These Meeting Place members contributed to a two-day planning session.

## ■ what we do

# Here are all the programs we provide

### Pre-school Children

- ▶ Growing Up Healthy Downtown: drop-in for families with preschoolers, workshops and special events
- ▶ Parkdale-High Park Early Years Centre: drop-in and structured activities for children and their caregivers

### Parents

- ▶ Community Parents Outreach Project: for newcomer families with accompaniment, workshops and parent support
- ▶ Portuguese Fathers' Group: with parent skill building, social and recreational activities
- ▶ Parent Advisory Networks
- ▶ Parents for Action Now: advocacy on issues concerning parents
- ▶ Monthly Parkdale community kitchen with workshops and childcare

### School-aged Children

- ▶ After-School Programs: social-recreational activities, homework support
- ▶ Winter, March Break, and Summer Day Camps
- ▶ Parkdale After-School Tutoring Program
- ▶ Individual support to children who have experienced violence in the home
- ▶ Music School: individual lessons, recitals, concerts and special events
- ▶ Music School: After-School Opera Program
- ▶ Strengthening Families for the Future: weekly workshops and family meals

### Youth

- ▶ Parkdale Youth Space: drop-in skill development and special events
- ▶ Mentorships and activities for newcomer youth
- ▶ Parkdale Youth After-School Tutoring
- ▶ Youth Summer Leadership Program
  - ▶ Partnership with Suite Life: performing arts for youth
  - ▶ Youth Advisory Committee
  - ▶ Toronto Youth Job Corps: life skills, pre-employment training and job placements

### Adults

- ▶ Space provided for Narcotics Anonymous group
- ▶ Woman Abuse Program: individual and group support
  - ▶ Transitional support to women leaving abusive relationships
  - ▶ Employment Preparation Program: one-to-one employment support, skills development, career exploration, job search, job
- ▶ leads and connecting with employers
- ▶ Financial Advocacy and Problem Solving: individual casework on financial problems, workshops, public education and policy development regarding financial tools, income tax clinics
- ▶ Immigrant and Refugee Services: including settlement, volunteer tutoring and mentoring, workshops, outreach and support to homeless newcomers
- ▶ Adult Literacy: individual tutoring with volunteers, group work
- ▶ General Educational Development (GED): preparation for high school equivalence
- ▶ Academic upgrading and preparation for post-secondary education and career improvement
- ▶ Computer Training and Internet Access: individual tutoring with volunteers, group work
- ▶ Meeting Place Drop-in: help with basic needs (showers, laundry, telephones, computers), mental health and addictions case management, Aboriginal ceremonies and group supports, community kitchen, odd jobs, information and referrals to healthcare, legal services, housing
- ▶ Parkdale Meeting Place: evening drop-in with social and recreational activities, information and referral to healthcare, legal services, housing
- ▶ Music School: individual lessons, recitals, adult choir, concerts and special events

### Seniors and people with disabilities

- ▶ Client and Family Services: intake, assessment and case management, crisis intervention, caregiver support and counselling, income tax clinic, home visits





- ▶ Adult Day Program, Enhanced Adult Day Program and Frail Elderly Day Program: supervised care in a group setting with multicultural activities and special events for frail individuals and those suffering from Alzheimer's Disease and related dementias
- ▶ Home Support Services: with homemaking, personal care and respite care for caregivers
- ▶ Assisted Living Services for High Risk Seniors and Supportive Housing: support with activities of daily living through homemaking, personal care, and response to emergencies 24/7
- ▶ Visiting, Social and Safety program: with regular monitoring and socialization in people's homes

- ▶ Meals on Wheels and Transportation: daily delivery of hot or frozen choices of meals to homes and rides to appointments, shopping or social activities
- ▶ Congregate Dining and Health Promotion
- ▶ Seniors Community Development: with leadership development, Health Action Theatre for Seniors, Seniors Social Action Group
- ▶ Elderly Persons Centres in 248 Ossington Ave. and 20 Westlodge Ave.: with social drop-in, fitness and recreational activities
- ▶ Members' Council: self-help group, volunteer team and social learning clubs
- ▶ Home at Last Program: facilitating safe return home of seniors upon discharge from hospital

#### All age groups

- ▶ Recruit, screen and match volunteers and students to programs and projects
- ▶ Community Undertaking Social Policy projects that bridge between people's lived experience and public policy decisions
- ▶ Community Action Group On Social Issues
- ▶ Annual planning and priority setting
- ▶ Public education and community consultations

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Cora Jostiak  
Peter Kamphius  
Noel Kerr  
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Richard Krempulec  
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David Lampert  
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Jack Levinson  
Daniel Liadsky  
Ernie Lightman  
Naly Lima  
Sherry Llindsay  
Margaret Loughheed  
Leo M. Lowe

## Stan Meek – Leader of the St. Christopher House Century Challenge



Stan Meek, a long time supporter and friend of St. Chris, led the charge in our Century Challenge. While unassuming and quiet in his generosity, Stan proposed that he would match, dollar for dollar, donations made to the St. Christopher House Community Endowment, up to \$125,000, sparking the campaign and motivating others to help us reach our

goal. This is not the first time Stan has demonstrated his deep-rooted commitment and care for the work we do in our community. He is keen to lead others to become engaged in our work – helping us to enable those less advantaged to gain greater control over their lives and their community.

*Thank you, Stan!*

Eva Lum  
Maris Lusic  
Nelson Lynch  
David Maben  
Nona L. Macdonald  
Janet MacInnis  
Paulina Maciulis  
Robert A. Macpherson  
Janet Mairs  
Joan Malcolmsen  
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Kelly D. McClure  
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Lindsay Mciver  
Liz McLeon  
Patrick McLoughlin  
Shannon McLoughlin  
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Tim Murphy  
Janet Murray  
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Eugene Nakonechny  
Carlos Nascimento  
Lorna Niebergall  
Anne Nikkel  
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Jose Nogueira  
Deidre Norman  
Gail Noukas  
Nadine M. Nowlan  
Summer Nudel  
Susy Nunes  
Patricia O'Connor  
Michael O'Kane  
Brigid O'Reilly  
Cheryl O'Sullivan

Naki Osutei  
Trevor Patterson  
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Cidalia Pereira  
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Susan Woods  
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David Young & Lynn Eakin  
Paul Zarnke  
Peter Zimmerman  
Shelley Zuckerman

# Our sincere thanks to our funders

*St. Christopher House appreciates the support of the following funders and donors in 2012–2013. We also thank the 1,112 individuals who supported us financially this year.*

## Government

- Citizenship & Immigration Canada
  - Settlement Directorate
- Heritage Canada
  - Community Anniversaries
- Human Resources & Social Development
  - Community Development & Partnerships Directorate
  - New Horizons for Seniors
- Public Health Agency of Canada
  - Health Programs & Services
- Ministry of Children and Youth
- Ministry of Citizenship & Immigration
  - Citizenship & Immigration Division
- Ministry of Community & Social Services
  - Community Services Branch
- Ministry of Culture, Tourism & Sport
  - Standards, Programs and Community Development Branch
  - Strategic Policy & Planning Branch
- Ministry of Health and Long-Term Care
  - Provincial Programs Branch
- Ministry of Tourism, Culture & Sport
  - Community Programs Unit
  - Regional & Corporate Affairs Division

- Ministry of Training, Colleges & Universities
  - Employment Ontario
  - Employment Ontario/ Skills Development Office
- Toronto Central Local Integrated Health Network
- City of Toronto
  - Children's Services Division
  - Public Health Division
  - Shelter, Support & Housing Division
  - Social Development, Finance & Administration Division
  - Toronto Employment and Social Services Division
- Toronto Arts Council

## Foundations

- United Way of Toronto
- Aqueduct Foundation
  - Lorraine Macdonald Fund
- S.M. Blair Foundation
- CHUM Charitable Foundation
- The D.H. Gordon Foundation
- The Henry White Kinnear Foundation
- The McLean Foundation
- George Cedric Metcalf Charitable Foundation
- Harry A. Newman Memorial Foundation
- Project Engagement
- Rainbow Foundation
- Steps Foundation Inc.
- Steve & Sally Stavro Family Foundation
- Toronto Community Foundation
  - Geoffrey B. Scott Memorial Fund
  - Wilkinson Family Fund
- The Toronto Star Fresh Air Fund
- The Ontario Trillium Foundation

## Corporations, Local Businesses & Employee Groups

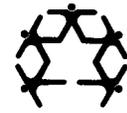
- The Arrow Cafe
- Bean There Ltd.
- Bellair Direct
- Bescot Healthcare Canada Inc
- BMO Financial Group
- Camerawork Productions Inc.
- Canada Running Series Inc.
- Carmichael Engineering Ltd.
- Corporate Knights
- Downtown Lumber and Building Supplies
- Deloitte
- ERA Architects
- Galego's Furniture & Appliances Ltd
- GFL Environmental Corporation
- Gluskin Sheff + Associates Inc.
- Imaginus Canada Limited
- ING Direct
- Intact Financial Corporation
- Jar Creative
- Lakeside Services Corp.
- Lax O'Sullivan Scott Lisus LLP
- Life Design Systems Insurance Agency Limited
- Magic Maintenance (2000) Inc.
- Mariposa Cruise Line Ltd.
- McCarthy Tetrault
- Multicultural Partnership
- Ontario Power Generation Employees & Pensioner's Charity Trust
- PACT Inc.
- Paragon Protection Ltd.
- Paula Bowley Architect
- Pine River Elementary
- Platinum Unlimited Inc.
- Primaris Management Inc. (Dufferin Mall)
- Public Interest
- Rapid Trends Electrical Company Inc.
- RBC Royal Bank-
- Roberts Gallery
- Satov Consulting
- Scotiabank
- Softchoice Corporation
- Spearin Investments Ltd.
- Stephen Bulger Gallery
- Subway
- TD Bank Financial Group
- TD Bank Group
- Transtar Mechanical Co. Ltd.

## Churches, Service Clubs & Associations

- CUPE Local #3393
- Kababayan Community Centre
- Needlework Guild of Toronto
- Rotary Club of Parkdale - High Park
- Raising the Roof
- St. Christopher House Alumni Fund
- St. Christopher House Senior's Fund/Member's Council
- Social and Enterprise Development Innovations (SEDI)
- Toronto Association of Neighbourhood Services
- United Way of Peel Region
- United Way of York Region
- United Way/Centraide Canada
- University of Toronto-Leaders of Tomorrow-Graduates

## ■ st. chris locations

- 1 **248 Ossington Avenue**
  - 2 **Meeting Place and St. Chris Administration**  
588 Queen Street West
  - 3 **Parkdale Meeting Place in PARC**  
1499 Queen Street West
- Supportive Housing and Elderly Persons Centres**
- 4 20 West Lodge Avenue
  - 5 Springhurst Manor,  
1447 King Street West
  - 6 **Parkdale Community Programs  
Parkdale Youth Space**  
1497 Queen St. West, #103
  - 7 **1033 King Street West**



# St. Christopher House

### MISSION STATEMENT

St. Christopher House has as its central purpose the enabling of less-advantaged individuals, families and groups in the community to gain greater control over their lives and within their community.

### GUIDING PRINCIPLES

St. Christopher House will work in partnership with the community to promote personal and social change in order to achieve a safe, healthy and accepting society for all. To this end, we will work with our resources and the strengths of the community to:

- ▶ build bridges within and across communities
- ▶ promote access to full participation in society by addressing barriers such as illiteracy, inadequate incomes, unaffordable housing, and discrimination of all types
- ▶ assist people to meet individual and family needs
- ▶ provide the tools and opportunities for people to control their own lives and to take on leadership in the community
- ▶ advocate for changes in social systems that will ensure dignity, quality of life, and equal opportunities for all.

### STRATEGIC PRIORITIES

- ▶ Ensure our programming is community-centred and values-driven,
- ▶ Integrate and collaborate with other organizations where appropriate,
- ▶ Sustain community work by making best use of current physical, financial, and human resources, and
- ▶ Improve how we connect and communicate with the communities we serve and the communities that support us.

### ANNUAL REPORT CONTRIBUTORS

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 Vince Pietropaolo (program photos)  
 Kate Scowen  
 Lynne Woolcott  
 WriteDesign.ca (design)



# *The House is alive ... with the sound of music!*

A young participant raises her voice as part of *100 Years*, an opera written especially for St. Chris by Dean Burry and featuring participants across the House (like the other singers below). Together, we make beautiful music.

